

Summary Report of COVID-19 ICAR Assessments: Development Disabilities and Brain Injury Agencies (6/1/20)

These data represent a 'snapshot' in time. Assessments were by phone at the agency level and occurred between May 4 and May 8, 2020.

Overview:

Category	Data	Comments
Total Agencies to Survey	157	Agencies with a mixture of licensed and unlicensed group homes
Total Agencies Assessed	152(97%)	5 agencies not surveyed due to following reasons <ul style="list-style-type: none"> • Not currently serving clients (1) • Agency already surveyed in a different residential category (1) • Preferred to complete a paper survey rather than by phone – survey has not been received (1) • No response (1) • Contact information not current (1)
Census	96%	Total Number of Beds reported = 3,524, Total number of residents reported = 3,377
Agencies NOT admitting new residents	104	These agencies are not accepting new residents due to COVID 19
Agencies with 1 or more COVID case	17	Includes staff and/or residents
Agencies sharing staffing	41	41 Agencies continue to share staff <ul style="list-style-type: none"> • Staff work for multiple agencies • Staff work at more than one home within an agency • Staffing shortages cited as the reason for sharing
Agencies with N95s on-hand	49	Several reported the need for fit testing
3 Days of PPE on-Hand	145	Mixed reporting formats

Themes identified for follow-up by the State: Including both assessment comments and assessor comments.

Theme	Action	By Whom
All Agencies have restricted visitors. Agencies provided non-residents information in either written, verbal or emailed notifications.	Continue to re-enforce that these are best practices in weekly stakeholder meetings, written guidance or when direct follow-up is provided by QA staff.	OADS
Agencies are screening both staff and residents: daily temps, observation and questionnaires		
Community visits are strictly regulated and only for medical and other items – masks are worn		
Communal areas are cleaned regularly. Agencies reported practicing hand hygiene on daily basis		
Most agencies are educating staff and residents on the signs, symptoms and hygiene aspects of COVID-19. Some agencies using pictures to educate residents with dementia or other cognitive issues.		
Agency staff wear PPE, gloves and masks, when working with residents. Supply of certain PPE is limited (gowns, N95 masks, face shields and eye protection). Agencies are improvising, e.g., using ponchos instead of gowns and safety goggles for eye protection.	Continue to remind providers to order PPE through County EMAs and notify OADS administration if they get a positive case so supply can be expedited	OADS
Three quarters of the agencies have stopped group activities. However, community support programs are expected to resume in the near future.	Developed guidance for agencies and all stakeholders who will be offering or participating in community support programs to emphasize the continuing need for social distancing, wearing face coverings, etc.	OADS
Communal dining is still taking place in the Family Centered Homes, Shared Living and some of the smaller group homes. Some agencies eat in shifts and some residents eat in their rooms.	Continue to enforce that finding alternatives to communal dining is best practice in weekly stakeholder meetings, written guidance or when direct follow-up is provided by QA staff.	OADS